

# SHUTTLEWORTH

## Terms and Conditions

Shuttleworth reserve the right to change these Terms at any time. Any such changes will take effect immediately when posted on the website, on-site or otherwise brought to your attention. It is your responsibility to read the Terms each time you submit a booking request and any such request shall signify that you have accepted to be bound by the latest set of Terms. A copy of the latest set of Terms is available on the website and upon request.

### Bookings & Arrival / Departure

- When making a booking you agree that you or at least one member of your party is 18 years of age or over, and you have the permission of all persons in your party to book on their behalf.
- Pitches are available from Thursday at 14:00 until Monday at 12:00. Arrivals should be agreed in advance.
- For the purpose of security and health & safety, all visitors must book in with the campsite supervisor on arrival.
- All payments are to be paid a minimum of one week in advance. If payment is not received the campsite booking will be released.
- Bookings are non-transferrable.
- Advance bookings are subject to a minimum stay of 2 nights.

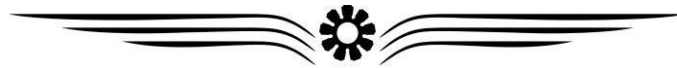
### Payment

Full payment must be made prior to arrival. Price does not include any additional services, features or facilities unless detailed. Pitch prices are for the maximum number of persons per unit (i.e. 4 berth caravan is maximum of 4 people). On event days each person must have a valid event ticket each.

Any promotions or deals are offered at the discretion of Shuttleworth, are subject to availability and cannot be used in conjunction with any other offer.

### Vehicles

- One car per caravan only.
- No commercial vehicles allowed.
- Sleeping in cars or vans is not permitted unless the vehicle has a specially designed internal sleeping accommodation.
- Sign written towing vehicles are permitted on site provided campers are not trading or working from the site; however you may be asked to park your vehicle away from the pitch.
- Shuttleworth does not allow horseboxes or ladders to be present on your pitch.



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## Behaviour

In placing a booking with Shuttleworth, you agree that you and your party will at all times comply with the campsite supervisor and their team or representatives of Shuttleworth.

- The person who placed the booking is responsible for the behaviour of all members of the party whilst on site.
- Any wilful damage to the site will result in you being asked to leave the site immediately. No monies will be refunded.

Anyone acting irresponsibly or with bad behaviour to other campers or staff will be asked to leave the site at any time. No money will be refunded.

The campsite supervisor reserves the right to ask any party for a security bond; this will be refunded at the end of your stay unless the campsite supervisor or representative deems you have displayed unreasonable behaviour (this includes but is not limited to noise, wilful damage to the site or other people's property and abuse to staff).

## Additional information

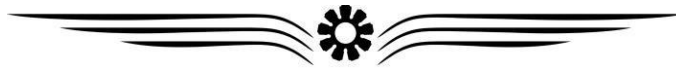
Dogs are most welcome but must be kept under control at all times. A maximum of 2 dogs per pitch is permitted. Please use the bins provided on-site for dog waste.

The burning of wood is strictly prohibited. Charcoal only BBQs are allowed, providing they are raised at least 1 foot off the ground. BBQs must be extinguished by 22:30. Open fires, fire pits and rope swings are prohibited. No structures can be tied or secured to trees or vegetation. Any structures that are or are judged to be causing damage to the site will be taken down or removed. Shuttleworth reserve the right to restrict the use of BBQ without prior consent.

Please be aware that Shuttleworth has a live airfield; do not enter or cross at any time. Due to the live airfield on-site, no flags or flag poles, umbrellas or parasols may be attached without firm securement to the ground. Shuttleworth reserves the right to remove any objects deemed unsafe.

- No access via Hill Lane
- No drones allowed on-site.
- No kites, sky lanterns, open fires or fireworks are allowed to be used on-site.
- There is a 10mph speed limit throughout the site.
- Pitches should be left clean and tidy and rubbish deposited in the bins provided.
- For the enjoyment of all on-site, no musical instruments or loud music after 22:30. No music is allowed on-site after 22:30.
- No driving allowed on-site after 23:00.
- Staff will be available throughout your stay and an emergency number will be issued on arrival.

Please familiarise yourself with the position of the fire extinguishers. Do not attempt to tackle a fire unless practical to do so. Upon hearing an alarm please make your way to the assembly point (the tennis courts) see map for location.



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## Cancellation

- If you cancel your pitch prior to 14 days before arrival, you forfeit 25% of the total booking fee.
- If you cancel your pitch within 14 days of arrival, you forfeit all money paid.
- If you leave site early for any reason, no refund will be offered.
- In the rare situation that Shuttleworth may have to cancel your booking, a full refund will be paid.
- If you wish to transfer your booking to an alternative date, all reasonable endeavours will be made, however, no guarantee is given.

## Loss or Damage

You accept these Terms & Conditions and you agree to be responsible for any loss or damage caused by any member of your party or animal accompanying you. Shuttleworth accepted no responsibility for loss or damage.

